



320 Temple Ave • Bldg B
Newnan, GA 30263
678-854-0510 • 678-854-0519 (fax)

**Tek-Rail Material Limited Warranty
With Care & Maintenance Instructions**

Product:
GC Name:
Location:

Project:
SubStan Date:

Limited Warranty:

Tek-Rail warrants their Victorian Aluminum Railing materials under normal use will be free from defects in their structure for **15 years** and the powder coated finish, will not peel, flake or blister for **5 years**. Tek-Rail Victorian Aluminum Railing Systems are powder coated to AAMA 2604 standards. This is to ensure a tough and low maintenance finish to specific measurable characteristics. The manufacturer, at its discretion may choose either to repair or replace defective parts of the railing after a thorough evaluation.

The warranty does not cover damage caused by abnormal or improper use, accidents, alterations, welding, neglect, damage by lawn care equipment, abrasion, pool chemicals, snow and ice removal chemicals, weathering (including, but not limited to, chalking, scratching or fading), corrosive atmospheric contaminants (e.g. chemical fumes or pollution), and lack of required care and maintenance and damage caused by fire, flood or acts of God. Products located 1 mile or less from any coast line shall have a **3-year** Limited Warranty from the date of purchase. Products in direct contact with salt water do not qualify for any Tek-Rail Warranty.

Any claim must be made within 30 days of the discovery of the problem. Claims should be made in writing to Tek-Rail along with copies of this warranty form, cleaning log, and dated cleaning receipts. This warranty is for the original purchaser and is not assignable or transferable. Installation costs are covered under warranty for **1 year**. Installation costs are not included in the remainder of the material warranty period.

Care / Maintenance Instructions:

Clean aluminum Four times a year for Product located **more than** one (1) mile of seashore; on coastal applications, clean Six times a year for Product located **within** one (1) mile of seashore. Product in extreme environments should be cleaned monthly. Clean with a non-abrasive, pH neutral detergent solution. Always rinse with fresh water to remove any residue of soap. All surfaces shall be cleaned using a soft cloth or sponge, and no cloth shall be harsher than natural bristle brushes. Avoid using a dry sponge, which may scratch the surface. Always remove sap, tree seeds, bugs, bird droppings, and etc., as soon as possible, as sun exposure and heat will make them more difficult to remove. Certain household cleaners, abrasive agents, harsh chemicals, strong solvents, acids, steel wool, and industrial cleaners can cause damage and discoloration to the finish and are not recommended. ALWAYS, test a small, inconspicuous area before applying any product to the aluminum material. Never power wash on high settings, only the lowest setting. Be sure to never exceed 400 PSI. Please maintain files with receipts and date of purchase and use of the nonabrasive cleaners, and the pH neutral detergent solutions used for warranty purposes. If power washer is used, track the brand name, model, and PSI setting used.



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Cleaning Log:

Date Cleaned	Type of Cleaner	Cleaner Receipt Attached	Method of Cleaning	Other Information

(Use additional pages if necessary.)

Tek-Rail, Inc:

Signature: _____
David Mullins, VP Sales and Marketing

A handwritten signature in black ink, appearing to read 'David Mullins', is written over a horizontal line.